

DISTANT SALES AGREEMENT

1. PARTIES

BUYER

Full Name :

Address :

Phone :

Email :

SELLER

Trade Name : TSRA Education Consultancy

Address : Baris Manco Blv. Topcuoglu Park Houses 207 C/7, Kepez, Antalya, Turkey

Phone : +90 531 978 4422

Tax Number : Duden 4640154738

Email : tsraworkshop@gmail.com

2. SUBJECT OF THE AGREEMENT

This agreement regulates the rights and obligations of the parties regarding the sale and delivery of the product(s) specified in Article 3, as per the provisions of the Consumer Protection Law No. 6502 and the Regulation on Distance Sales Agreements.

By electronically accepting this agreement, the parties acknowledge that they have read, understood, and agreed to be bound by the terms and obligations under the applicable laws and this contract.

This Agreement is subject to the TSRA User Agreement, which outlines the general terms of use for the services and products offered by TSRA. The execution of this agreement does not supersede or restrict any terms set forth in the TSRA User Agreement.

This agreement is valid only when the product or service is purchased for personal use. It does not apply to purchases made for commercial or professional purposes.

3. PRODUCT INFORMATION

Product Type :

Product Description:

Quantity :

Sale Price (*) :

Payment Terms :

(*) The sale price includes VAT and all other applicable costs, excluding any commission charges for installment payments or discounts derived from promotional codes.

4. MISCELLANEOUS PROVISIONS

This Agreement becomes effective upon the Buyer's electronic confirmation and remains binding upon both parties.

The Buyer declares that all pre-contractual information regarding the product has been duly provided and understood, including features, sale conditions, and price, and affirms their approval for purchase.

The Seller is responsible for delivering the product as described and agreed upon in the order.

The Seller commits to addressing and resolving any complaints submitted by the Buyer in a timely and effective manner. Complaints may be submitted via email to tsraworkshop@gmail.com or via the contact form on the TSRA platform.

5. RIGHT OF WITHDRAWAL

The Buyer acknowledges that the right of withdrawal does not apply to digital goods and intangible services delivered electronically under Article 15 of the Distance Sales Regulation.

By accepting this agreement, the Buyer confirms that the notice on the right of withdrawal has been duly provided in accordance with the relevant legislation.

6. DISPUTE RESOLUTION AND JURISDICTION

In the event of any disputes arising from this agreement:

Consumer Arbitration Committees shall be competent for claims under the monetary threshold determined annually by the Ministry of Trade.

Consumer Courts shall be competent for disputes exceeding that threshold.

7. PERSONAL DATA PROTECTION

The parties undertake to process and protect all personal data obtained within the scope of this agreement in accordance with Law No. 6698 on the Protection of Personal Data (KVKK) and with due care expected under current data protection standards.

TSRA agrees to implement necessary measures aligned with the ISO 27001 Information Security Management System and KVKK to ensure the lawful processing, protection, and transfer of personal data.

TSRA is responsible for securely processing and updating personal data shared by the customer.

TSRA may share personal data with legally authorized institutions or relevant business partners to the extent permitted by law and as required for the delivery of services.

Personal data may include identifiers such as name, purchase history, preferences, mobile number, location data, device information, and communication identifiers (e.g., email, advertising ID).

This data may be processed to deliver personalized services, offers, campaigns, advertisements, and communications to the customer.

Such data may be collected, recorded, stored (in physical or digital formats), updated, categorized, and shared with service providers or business partners within and outside of Turkey, provided it remains within the limits prescribed by law.

The Buyer is solely responsible for safeguarding their personal login credentials (password, security key, user ID, etc.). TSRA cannot be held liable for any damages resulting from the unauthorized sharing of such information.

If the Buyer shares personal data or credentials unlawfully or in violation of KVKK, they shall bear full legal responsibility.

Both parties agree that they are individually responsible for complying with their legal obligations under Law No. 6698 when transferring personal data to any third party or foreign institution.

8. SIGNATURE AND EXECUTION

This Agreement is executed and deemed effective upon the date of electronic confirmation by the Buyer.

Date: __/__/20__